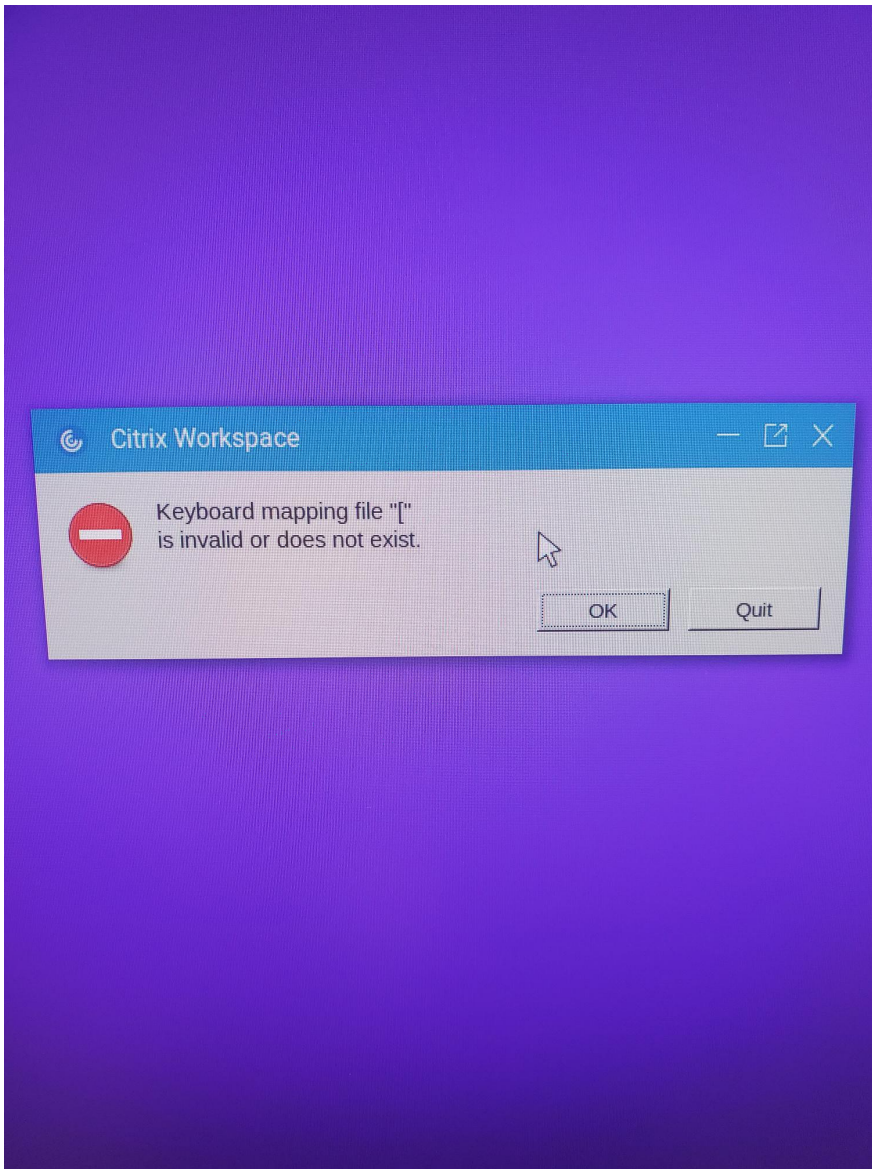# Citrix Workspace error "[" key is missing

Problem

This error is common on Dell Wyse devices running an older release of ThinOS.

Solution

Reimage the device to Igel OS 11 or better.

Related links

- https://www.igel.com/software-downloads/